



## VOLUNTEERS HELPING FRAIL SENIORS AGE IN PLACE

### HART FELT HIGHLIGHTS IN DECEMBER 2016

Here are a few of the MANY great things Hart Felt volunteers did this month!

- Volunteer Louis Dunbar answered our need for a handyman to assess the requests we receive for minor home repairs. Louis also already helps build ramps with the Mandarin Rotarian team. Thank you, Louis!

#### **MORE HOME REPAIR HAPPENINGS:**

- Two Hart Felt clients are more secure now with new grab bars, thanks to volunteers Jack Morgan and Marty Williams.
- Volunteer Lewis Wade installed 3 deadbolts for client Mr. John. (He was concerned a neighbor was stealing from him.)
- Client Mr. Wiggins was previously very resistant to receiving any home repair help. Recently his daughter called to report that there was a hole in the floor and rats were getting into the house. Builders Care, with contractor Lawrence Jones, to the rescue! The best news is that now Mr. Wiggins is receptive to more much-needed home repairs. AMEN! We are so grateful for this partnership with Builders Care.

#### **STATISTIC OF THE MONTH**

If all U.S. seniors held hands, they would wrap around the world twice.

- Ms. Freddie has been in rehab. A problem in coming home was that her existing ramp was in disrepair and unsafe. Justin at Builders Care put together a crew and they built a new ramp for Ms. Freddie.



*Ms. Freddie's New Ramp*

**WELCOME!** Hart Felt's Newest Electrical Partner



**Wondrous Works, LLC**



### **YOU DID IT!**

**VOLUNTEER HOURS**

**Hart Felt is SO thankful for our volunteers!**

#### **November Totals**

Number of **HOURS**

Given: 680

Number of

**VOLUNTEERS** Who

Helped: 79

Number of **CLIENTS**

Served: 64

**You do so much to preserve the independence of Jacksonville's frail, homebound seniors!**

**Your impact in this community is tremendous.**

**THANK YOU!**

**MORE ON THE NEXT PAGE!**



## Save the Date! Volunteer Appreciation Breakfast

Saturday, February 11, 2017 at 9:30am, Salem Center

This will be a special event dedicated solely to honoring you, our volunteers. You are truly the HART of the organization!

Bring a guest, a friend you'd like to introduce to Hart Felt, or even your client!

Please note the annual meeting will take place February 14 so that we can focus exclusively on our volunteers.

- Mr. Richard had been paying \$47/month to rent a refrigerator. He'd been trying to borrow money to buy one. Through the Hart Fund, we were able to buy him a new refrigerator. Merry Christmas, Mr. Richard!



*Hart Felt Ramp Team*

- AND, Mr. Richard has a new ramp! Volunteer Dean DeWall did the preliminary work (it was significant), and the Hart Felt ramp team pitched in to complete the project.



*Mr. Richard and His  
New Refrigerator*

- Client Ms. Doris still drives, but only to Publix and to get her hair cut. On a recent trip to Publix, her car was sideswiped while parked in the parking lot, and the person just left. Her insurance did cover it, but she had to borrow money for the deductible. Adding to the financial burden, her cardiologist advised her to eat more fresh fruits and vegetables (more expensive for her, as "bread is cheaper"). Hart Felt provided her with a gift card for groceries.
- Client Ms. Georgia, who lives on \$987/month, had fallen behind on her bills. Through the Hart Fund, we paid her overdue JEA bill as well as a tax bill. We also paid the balance on her A/C unit, on which she had been paying \$70/month.

### PLUMBING EMERGENCIES:

- Volunteer Russ Sweeney responded to an emergency request to fix Ms. Irena's toilet. She had paid someone else to fix it but he just took her money and did nothing. Then Russ also fixed a back-up in her bathtub.
- Ms. Mary called Hart Felt in a panic when she found water leaking from her hot water heater. John Zellner responded to our emergency request and Ms. Mary has a new hot water heater!

WELCOME, NEW  
HART FELT  
VOLUNTEERS!

Wayne Perpall  
Brigitte Hoey  
Cyndi Butler  
Linda Langlois

THANK YOU!

**Beloved, if God so loved us, we also ought to love one another.**

1 John 4:11