

VOLUNTEERS HELPING FRAIL SENIORS AGE IN PLACE

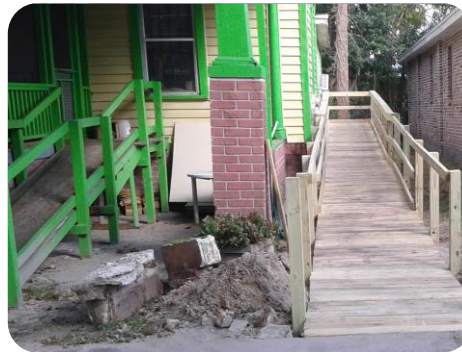
HART FELT HIGHLIGHTS IN OCTOBER 2016

Here are a few of the MANY great things Hart Felt volunteers did this month!

- The Hart Felt ramp team built a very large ramp for client Ms. Bertha. (Her old one was totally unusable.) It was more than even a hard 2-day project, as they found a water main leak in the ground at the end of the ramp. Ms. Bertha said she couldn't wait to get out of her house! Meanwhile, Hart Felt plumber John Zellner was able to get to her home quickly and fix the leak. Thanks to all!



Building Ms. Bertha's New Ramp



(Almost) Completed Project

CALLING ALL HANDYMEN! Hart Felt is in immediate need of HANDYMEN to provide much-needed help to many of our clients. Please contact the office at 904-861-2799.

- Hart Felt client Mr. Richards was in a panic about his JEA bill. He has had so many medical bills that he couldn't make his money stretch. Through the Hart Fund, we were able to pay his JEA bill for him!
- Likewise, Ms. Vera has so many hospital bills (we are trying to find an advocate to help her with the bills) that she runs out of money every month. Hart Felt assisted her by paying her JEA bill.

YOU DID IT!

VOLUNTEER HOURS

Hart Felt thanks you SO much for every hour you "work" to preserve the independence of Jacksonville's frail, homebound seniors!

September Totals

Number of **HOURS**

Given: 67

Number of **VOLUNTEERS** Who

Helped: 764

Number of **CLIENTS**

Served: 65

Your impact in this community is HUGE, and we thank you very, very much!

MORE ON THE NEXT PAGE!

- Hart Felt client Ms. Barbara had no hot water in her home. It was thought to be an electrical problem, but some investigative work by volunteers Robey Stewart and Joe Early determined that her problem was actually the hot water heater itself. The same day, Hart Felt plumber John Zellner installed a new hot water heater for her! She later called the Hart Felt office in tears of joy and appreciation.
- Another wheelchair ramp! The Shepherd of the Woods ramp team and volunteer Lewis Wade built a ramp for Mr. Ben. May his anxiety about this project be relieved – he is free indeed!



Ramp-building Team and Mr. Ben's New Ramp

- Part of client Ms. Mary's fence fell down before Hurricane Matthew. Then the hurricane blew down another section. On top of that, she had heart surgery just before the hurricane. She had been very worried about the fence. Volunteer Lewis Wade to the rescue! He fixed her fence and is now fixing part of the siding on her house as well.
- More Hurricane Matthew damage: After evacuating for the hurricane, client Ms. Marilyn returned home only to have water all over her laundry room floor. Hart Felt plumber Russ Sweeney got out to her home quickly and she, too, has a new hot water heater! In addition, Ms. Marilyn's A/C unit was not working, but Hart Felt partner Avalon Heating and Air got it up and running again. They are so responsive when we ask for help! Again, thanks to all!
- With the help of Builders Care, Mr. David's ramp is repaired. It had wood rot in many areas, and Justin and his crew fixed it all for Mr. David!

**May the favor of the Lord our God
rest on us; establish the work of our
hands for us – yes, establish the
work of our hands.**

Ps 90:17

**WELCOME,
NEW HART FELT
VOLUNTEERS!**

Sarah Bianchetti

Dana Centorani

Ethel Henry

Mary Jo Bade

Nancy Misiak

Deb Olsen

Chrystal Raulerson

Wayne Tahara

Tiffany Williams

**WE ARE SO HAPPY TO HAVE
YOU! Thank you for joining
us! Hart Felt clients need and
appreciate you so much!**



*Hart Felt plumber Russ Sweeney
and client Ms. Marilyn*